

2017 Annual Report

Neighborhood House reaffirmed its commitment to Seattle and King County communities in 2017.

On behalf of the Board of Trustees, staff and volunteers of Neighborhood House, we are pleased to present our 2017 Annual Report. We are proud of our accomplishments and grateful to everyone who supported our efforts in the past year to lift children and families out of poverty, to help our elders live with grace and dignity, and to build stronger communities.

Our work is challenging. With the rise in homelessness and increasing income disparities, our staff are working hard every day to unravel the complex issues that create poverty.

We are faced with a new danger, a new threat to all that we hold dear as a loving community. It seems as though our country is turning away from the plight of immigrants and refugees, ethnic and religious minorities, our LGBTQ friends and family, those with disabilities, and the homeless. There seems to be more hatred in the air.

Sincerely,

Aubrey & Mark

A handwritten signature in blue ink that reads "Aubrey".A handwritten signature in blue ink that reads "Mark".

But not at Neighborhood House. At Neighborhood House we reject hatred in all its forms. We want to make a place for all, where all are welcomed and all lives are cherished. We believe that we are stronger because of our diversity. Building strong families and strong communities takes hard work. Since our creation in 1906 as Settlement House by our founding mothers, the National Council of Jewish Women – Seattle Section, we have responded to the commandment to “repair the world” (Tikun Olum). We are able to carry forward this tradition because of your support and we thank you for being a part of our caring family.

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In 2017, Neighborhood House and **14,884 individuals** worked together to reach our goals for a brighter future.

Our wrap-around services strengthened families and communities **across five generations and 74 languages** in low-income and immigrant & refugee communities.

We continue to **walk alongside & guide our clients** in the areas of early learning, youth development, family services, housing stability, employment & adult education, community health, and aging & disability services.

Our Community

53% of those served in 2017 are immigrants or refugees

74 different languages are spoken overall by our community members

2,778 volunteers gave their time to our community

36 locations throughout King County



Neighborhood House services are accessed through our own sites, local housing communities, public schools, community colleges, WorkSource Centers, fellow nonprofit providers, and our clients' homes.

WE'RE IN THIS TOGETHER

Costs are rising in our region while salaries remain the same. Many families are homeless or on the brink. And becoming a citizen is more difficult than ever.

This is why Neighborhood House services are so critical to the strength of our communities.

Last year, 2,467 people found jobs and homes, became citizens, and built hope alongside their families with the support of Neighborhood House.





Through Neighborhood House's programs, 821 elderly & disabled clients were able to get healthier, stay healthier, and live happier in their communities and homes in 2017.

A Refugee Daughter's Journey

Irma* and her family were some of the lucky few who managed to escape the civil war in Syria. They made their way to America, eager and grateful to start a new life, free from the fear of violence and oppression.

But her new beginning turned out to be an ordeal no one could have imagined. Irma's sister discovered that she needed a kidney transplant. Her mother did what mother's do for their children. She gave one of her kidneys to Irma's sister but developed medical complications that led to a permanent disability.

And then tragically Irma's father passed away.

Irma, now 18, faced an unthinkable dilemma, how to support herself and her disabled mother.

Facing the prospects of homelessness, Irma turned to Neighborhood House and together we found a way for her to care for her mother, keep a roof over their heads and work from home as a certified translator.

Coming to America as a refugee is a harrowing journey. Starting life over in a new country is hard. For an 18-year-old to have to suddenly take on the responsibilities of caring for her mother is a burden that would overwhelm most of us. But Irma is determined. Because of your support and the guidance and assistance from Neighborhood House she will succeed.

*Name has been changed



A Teenage Runaway's Hope

All youth deserve opportunities to prepare for their future. So, in 2017, we worked with 515 struggling youth and young adults to reconnect with school, graduate on-time, and become college & career ready.

Andrea* is 17 years old. She had to choose between a violent home or running away and taking her chances on the streets. Fortunately, she had friends who let her sleep on the couch but without money and worse, no hope, she dropped out of school. She had no future.

Just by chance, Andrea met a Neighborhood House youth worker who encouraged her to set goals and helped her find solutions to all of her challenges. Working together, Andrea was able to find a full time job, stabilize her housing and continue her education through an alternative school.

Instead of worrying about her future, Andrea has set her eyes on her future. She is committed to graduating from high school and pursue a career in the medical field.

Andrea was grateful when her friends opened up their homes and shared their food. Now she is able to pay her rent and buy her own food and, more importantly, dream of a better life all because of your support for Neighborhood House.

*Name has been changed



1,062 children and their families prepared for school success through our Early Childhood Education Services in 2017.

Two Year old Maria Wasn't Talking

Maria's* parents knew that something was not right. Little Maria was not talking. Her parents were scared for their little girl as any parent would be.

The parents are immigrants. They don't know how the American health care system works. They don't know who to trust. They don't know who to turn to.

Then they found Neighborhood House and little Maria was evaluated by a team of professionals who developed an intervention plan with therapy. But Maria's parents were reluctant to have her participate in the program.

Maybe they didn't want their daughter to be labeled or stigmatized. Maybe they were afraid that they were "bad" parents. Maybe they didn't think therapy would help.

Our team responded with understanding and compassion. We honor Maria's parents and we encouraged them to work with us to understand Maria's needs and the ways that therapy can help.

And because they have come to trust us, little Maria is receiving therapy and has taken an important step forward.

Trust can be a barrier to overcoming life's obstacles. Neighborhood House is a trusted place because of your support.

*Name has been changed

UPWARD AND ONWARD IN 2017

GREATER CHANCES FOR A BRIGHT FUTURE

We expanded our Early Learning classrooms to the community served by the Highline School District so we could meet more families, closer to their homes. This was the first time our Early Learning services were offered outside of a housing community.

SUCCESS IN HEALTHCARE CAREERS

Our pilot program, the Healthcare Career Pipeline, worked with entry-level healthcare workers to find training, get promoted and increase their earning potential. Job seekers in our community then "backfilled" these vacated entry level positions, creating a pipeline of skilled workers in a rapidly growing sector.

HEALTHY FAMILIES, HEALTHY COMMUNITIES

More than 1400 people in our South Seattle and South King County communities received health assessments, referrals, and other critical health services through our Community Health services.



A Look at Financials

Operations

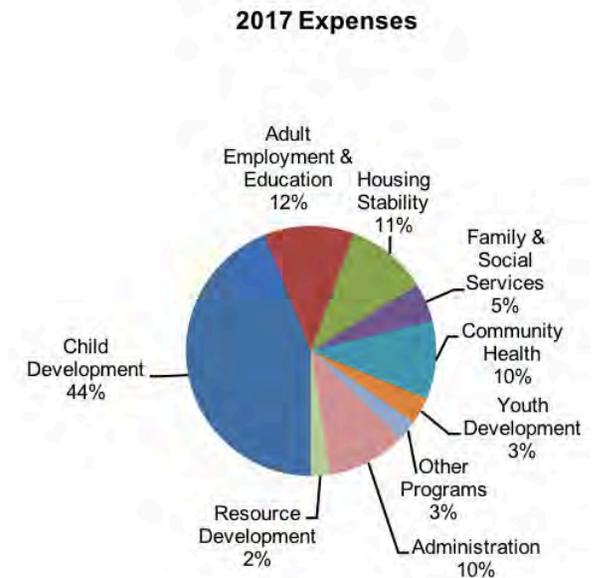
Revenue by Funding Source

	2017 Unaudited	2016 Audited
Corporate and Individual Contributions	786,304	679,224
United Way	1,479,646	1,386,362
Foundations & Other Grants	936,769	1,053,818
1 City of Seattle/Seattle Housing Authority	3,250,849	2,520,871
King County/King County Housing Authority	1,851,745	1,682,849
State	2,799,106	2,624,733
2 Federal	8,288,310	5,930,895
2 Fees and Miscellaneous	146,942	208,244
Investment Income and Change in Value	87,332	43,810
In-Kind	1,044,384	792,628
3 (Less Revenues From Capital Projects)	(710,582)	(287,894)
Total Operating Revenue	19,960,805	16,635,541



Expenses

	2017 Unaudited	2016 Audited
Child Development	8,844,783	6,979,230
Adult Employment & Education	2,353,550	2,035,163
Housing Stability	2,124,313	1,714,298
Community Health	2,022,209	1,231,333
Family & Social Services	1,018,146	1,128,042
Youth Development	697,556	710,367
Other Programs	525,065	749,346
Administration	2,079,033	1,682,451
Resource Development	485,424	480,893
(Less Building Depreciation)	(374,152)	(346,454)
Total Operating Expense	19,775,927	16,364,670



- 1 New Community Health - Medicaid Case Management grant, beginning in late 2016.
- 2 New Child Development - Early Head Start grant, beginning in late 2016.
- 3 Tenant Improvements funded by federal grants, capital loan forgiveness.

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Photography by Sullivan Hester
Event: Grillin' with Dillon 2017

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